



How RaiseNow strengthens security with ethical hacking

IN A NUTSHELL

CHALLENGES

- Protecting sensitive donor and payment data
- Meeting strict regulatory requirements (such as PCI DSS)
- Ensuring scalable security for high transaction volumes

BENEFITS

- Fast and efficient remediation of vulnerabilities
- Clear, detailed reports with reproducible steps
- Greater transparency and trust through verifiable security
- Regulatory assurance through proactive security measures



“Thanks to ethical hacking, we can identify vulnerabilities more quickly, optimize our processes, and continuously improve the security level of our platform.”

RAPHAEL MATILE
CTO

ABOUT RAISENOW

RaiseNow is a leading provider of digital fundraising solutions, supporting NGOs and charitable organizations like Amnesty International, the Red Cross, and UNICEF. The platform processes thousands of donations every day and protects highly sensitive donor and payment data. To meet strict security standards such as PCI DSS, RaiseNow relies on a multi-layered ethical hacking strategy — including bug testing, live hacking events (GOhack), a Vulnerability Disclosure Program (VDP), and a bug bounty program.

THE CHALLENGE

RaiseNow needed a sustainable way to detect and fix vulnerabilities early. Traditional penetration tests alone were not enough to keep up with the platform’s fast-paced product development. By working with GObugfree, RaiseNow was able to gradually optimize its security processes and seamlessly integrate ethical hacking into its agile development workflow.

BENEFITS

Deeper security analysis

Ethical hacking can uncover logic flaws deep within the software — the kind that automated scans often miss.

High-quality reports for developers

Structured vulnerability reports with clear reproduction steps allow for fast and targeted remediation.

Trust and compliance

Support with regulatory requirements and publicly verifiable security measures help strengthen trust among customers and partners.

Comprehensive security strategy

RaiseNow combines bug testing, bug bounty, VDP, and GOhack into a holistic security solution — with clear rules, close collaboration with the triage team, and direct learnings from working with ethical hackers.