



net+

Scaling bug bounty for full lifecycle security assurance

AT A GLANCE

CHALLENGES

- Navigating the surge in global cybersecurity incidents
- Protecting sensitive customer data, according to new DSG
- Small company, small IT team
- Strongly regulated industry

BENEFITS

- Continuous testing in test and production environments
- Faster bug resolution
- Access to a team of experts
- Heightened security awareness across the company



“The bug bounty program is a real opportunity for us to have professional and continuous testing done almost magically by a group of ethical hackers.”

JEAN-BLAISE REY

Head of Applications at netplus

ABOUT NETPLUS

netplus.ch SA is a leading telecommunications service provider in French-speaking Switzerland serving over 220,000 customers with high-quality internet, telephone, mobile, and television services. Operating through eleven networks, including bli bla blo and business! brands, the company offers tailored solutions emphasizing simplicity, power, and cost-effectiveness. Its proximity to customers, ensure swift problem-solving and personalized support.

CHALLENGE

netplus operates in a competitive market, contending with limited resources and a small IT team primarily focused on development. They prioritize protecting customer data, recognizing its significance in compliance with the new Swiss data protection regulation. Embracing proactive measures, netplus chose to engage in a bug bounty program with GObugfree, seeing it as a valuable opportunity to extend their workforce and enhance their security with the help of ethical hackers.

BENEFITS

Security-centric culture

The bug bounty program boosted security awareness within netplus, encouraging developers to be more vigilant and proactive in managing risks.

Quicker vulnerability resolution

Clear and detailed reports from ethical hackers helped netplus swiftly address vulnerabilities.

Flexible and comprehensive testing

netplus tests new code in a private and production code in a public program for comprehensive security testing across the software development life cycle.

Access to diverse group of experts

By tapping into the collective wisdom of ethical hackers, netplus benefits from a diverse pool of expertise to strengthen their security measures effectively.