



Better customer protection with a bug bounty program

# AT A GLANCE

## CHALLENGE

- ERP touches the entire value chain of their customers
- Access to sensitive customer data
- Various customer configurations

## **BENEFITS**

- · Improved customer protection
- Managed build-up of competencies and scope
- Positive customer feedback
- Continuous security checks

Security is paramount to me. With GObugfree's bug bounty program, we are protecting ourselves, and also our customers.

THOMAS WAGNER Managing Director

# **ABOUT WATO-SOFT**

WATO-SOFT AG has specialized in Enterprise Resource System (ERP) solutions since 1988. As a long-standing competence center, Wato-Soft offers Swiss SMEs individual and comprehensive IT services from a single source. As a strategic partner, Wato-Soft accompanies its customers from consulting through implementation to maintenance and support, and solves and resolves all IT challenges together with its customers.

# CHALLENGE

Because ERP solutions cover the entire value chain of their customers and require access to sensitive customer data, security is a top priority for Wato-Soft. After a pentest, Wato-Soft wanted to add an extra layer of ongoing security checks to its systems. To ensure continuous monitoring of its security risk and better protection of their customers' data, Wato-Soft decided to implement a Bug Bounty pilot program.

## BENEFITS

## **Build experience & competencies**

With the pilot program, Wato-Soft is able to gain initial experience with the bug bounty approach. With increasing competency, the scope of the program will be expanded in a sensible way.

#### **Increased customer confidence**

The introduction of the bug bounty program has bolstered the confidence of Wato-Soft's customers. It confirms to them that they are working with the right partner - one who takes proactive measures to ensure the security of their software.

#### Assurance for customers regarding IT security

Thanks to ongoing security checks, Wato-Soft's customers feel they are in good hands, knowing that Wato-Soft is doing everything it can to protect their data in the best possible way and ensure a high level of security.