



Customer use case

Real world security check – A pension fund tests its defenses

At a glance

Challenges

- Protecting highly sensitive personal data in the context of occupational pensions
- Responsibility for data security with outsourced processes
- Uncertainty about the effectiveness of existing security measures

Benefits

- Better understanding of the current security posture
- External security check as an opportunity for improvement
- Stronger positioning with customers through active security engagement



“The process was transparent, the effort easy to plan, and we were supported professionally – from preparation through to the debrief with the foundation board.”

Stephan Frank
Deputy Managing Director

About the Ambassador Stiftung

The Ambassador Stiftung is an independent collective pension fund based in the heart of St. Gallen. It serves around 7,200 insured individuals across Switzerland. Since 1992, it has offered fair, transparent pension solutions for both mandatory and extra-mandatory occupational pension schemes – with a focus on SMEs. The foundation follows a values-based, digitally supported approach and relies on long-term, mutual partnerships. Operational management is handled by its long-standing partner VM-F.

Challenge

The Ambassador Stiftung is responsible for a large volume of highly sensitive data – including salary details, social security numbers, and capital withdrawals. As digitalization increases and cyber threats grow, the foundation questioned whether its existing protective measures were sufficient. To gain clarity, it commissioned GObugfree to conduct a bug test for an external perspective.

Benefits

Clarity on the actual security posture

The bug test provided an independent assessment of the effectiveness of current measures – and revealed where there was still room for improvement.

Strengthening the security culture

The findings were received constructively and used internally to enhance processes and foster greater security awareness.

Building trust with customers & partners

The test underlined the foundation’s proactive – not reactive – approach to cybersecurity.